



The Power of Distribution

MAS FINANCIAL SERVICES LIMITED

MFSL/SEC/EQ/2020/52

8th October, 2020

To,
The Manager,
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400001

To,
General Manager
National Stock Exchange of India Limited
Exchange Plaza
Plot No. C/1, G Block
Bandra-Kurla Complex
Bandra (East)
Mumbai – 400051

Scrip Code: 540749, 947381

Trading Symbol: MASFIN

Dear Sir,

Sub: Submission of Statement of Investor Complaints under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below statement containing the details of the investors complaints:

Number of complaints pending at the beginning of the quarter	00
Number of complaints received during the quarter	00
Number of complaints disposed of during the quarter	00
Number of complaints remaining unresolved at the end of the quarter	00

The Investor Grievance Report received from the Registrar and Share Transfer Agent for the second quarter ended 30th September, 2020 is enclosed herewith.

Kindly take the above in your record.

Thanking you.

Yours faithfully,
For, MAS Financial Services Limited

Riddhi Bhaveshbhai Bhayani
Company Secretary & Compliance Officer
Membership No.: A41206



Regd. Office :

6, Ground Floor, Narayan Chambers,
B/h Patang Hotel, Ashram Road, Ahmedabad-380 009.

CIN : L65910GJ1995PLC026064

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LINK Intime

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Off C G Road, Ellis Bridge, Ahmedabad - 380006
Phone : 079 – 26465179 , Email : Ahmedabad@linkintime.co.in
CIN:U67190MH1999PTC118368

3rd October, 2020

To,
The Company Secretary
MAS Financial Services Limited

Dear Sir,

Sub: Investor Grievance Report for the Quarter Ended 30th September, 2020

Please refer the below Investor Grievance Details for the 2nd Quarter of 2020, starting from 01.07.2020 to 30.09.2020.

Description of Investors Grievances for this Quarter	No of Grievances
Total Grievances pending at the Beginning of Quarter	Nil
Non receipt of Refund Order	Nil
Non receipt of Shares	Nil
Correction in Refund Instrument	Nil
N.S.E.	Nil
B.S.E	Nil
S E B I (Scores)	Nil
Non receipt of Dividend Warrant	Nil
Non receipt of Annual Report	Nil
Total Grievances Attended	Nil
Total Grievances pending at the end of the Quarter	Nil

We hereby confirm there are no complaints remained unattended / pending for more than 30 days.

Yours faithfully,
For Link Intime India Pvt Ltd.

Authorised Signatory

Registered Office : C-101, 247 Park L B S Marg, Vikhroli (West),
Mumbai-400083, MAHARASHTRA