



The Power of Distribution

# MAS FINANCIAL SERVICES LIMITED

MFSL/SEC/EQ/2019/51

07<sup>th</sup> October, 2019

To,  
The Manager,  
BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai – 400001

To,  
General Manager  
National Stock Exchange of India Limited  
Exchange Plaza  
Plot No. C/1, G Block  
Bandra-Kurla Complex  
Bandra (East)  
Mumbai – 400051

Scrip Code: **540749, 951920, 952312**

Trading Symbol: **MASFIN**

Dear Sir,

**Sub: Submission of Statement of Investor Complaints under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below statement containing the details of the investors complaints:

Number of complaints pending at the beginning of the quarter	00
Number of complaints received during the quarter	00
Number of complaints disposed of during the quarter	00
Number of complaints remaining unresolved at the end of the quarter	00

The Investor Grievance Report received from the Registrar and Share Transfer Agent for the second quarter and half year ended 30<sup>th</sup> September, 2019 is enclosed herewith.

Kindly take the above in your record.

Thanking you.

Yours faithfully,

For, **MAS Financial Services Limited**

**Riddhi Bhaveshbhai Bhayani**  
Company Secretary & Compliance Officer  
Membership No.: A41206



Regd. Office :

6, Ground Floor, Narayan Chambers,

B/h Patang Hotel, Ashram Road, Ahmedabad-380 009.

CIN : L65910GJ1995PLC026064

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Off C G Road, Ellis Bridge, Ahmedabad - 380006  
Phone : 079 - 26465179 , Email : [Ahmedabad@linkintime.co.in](mailto:Ahmedabad@linkintime.co.in)  
CIN:U67190MH1999PTC118368

03<sup>rd</sup> October, 2019

To,  
The Company Secretary  
MAS Financial Services Limited

Dear Sir,

Sub: Investor Grievance Report for the quarter ended 30<sup>th</sup> September, 2019

Please refer the below Investor Grievance Details for the 2<sup>nd</sup> quarter of 2019, starting from 01.07.2019 to 30.09.2019.

Description of Investors Grievances for this Quarter	No of Grievances
Total Grievances pending at the Beginning of Quarter	Nil
Non receipt of Refund Order	Nil
Non receipt of Shares	Nil
Correction in Refund Instrument	Nil
N.S.E.	Nil
B.S.E	Nil
S E B I	Nil
Non receipt of Dividend Warrant	Nil
Non receipt of Annual Report	Nil
Total Grievances attended	Nil
Total Grievances pending at the end of the quarter	Nil

We hereby confirm that No complaints remained unattended / pending for more than 30 days.

Yours faithfully,  
For **Link Intime India Pvt Ltd.**

Authorised Signatory

Registered Office : C-101, 247 Park L B S Marg, Vikhroli (West),  
Mumbai-400083, MAHARASHTRA