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<b>LSP Name:</b>	LoanTap Financial Technologies Private Limited
<b>Details of Lender 1 and 2 (with address):</b>	<p><b>Lender 1: MAS Financial Services Limited</b> Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009</p> <p><b>Lender 2: LoanTap Credit Products Private Limited</b> Address: Office No. 103, 1st Floor, Hermes Waves, Kalyani Nagar, Pune, Maharashtra- 411006.</p>
<b>Services Offered:</b>	<ol style="list-style-type: none"> <li>1. Loan Application</li> <li>2. Service related to Loan</li> </ol>
<b>Loan Product Details:</b>	<ul style="list-style-type: none"> <li>• Loan Amount range: 50,000/- to 10,00,000/-</li> <li>• ROI range: Up to 26%</li> <li>• APR range: Up to 27.00%</li> <li>• Fees Range: 2%+GST</li> <li>• Tenure Range: 12-48 months</li> <li>• Secured/Unsecured- Unsecured</li> </ul>
<b>Developers Details (with address):</b>	<p><b>LoanTap Financial Technologies Private Limited</b> Office: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006</p>
<b>Grievance redressal mechanism (of both the lenders):</b>	<p><b><u>Step-1:</u></b> <b>Lender 2: LoanTap Credit Products Private Limited</b></p> <p><b>Grievance Redressal Officer: Ms. Dhanashree Madnal</b> <b>Address:</b> Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra - 411006 <b>Contact:</b> 020 4501 7923 <b>Email:</b> <a href="mailto:GRO.LoantapCredit@loantap.in">GRO.LoantapCredit@loantap.in</a></p> <p>If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime</p> <p><b><u>Nodal Officer: Ms. Rebecca Nunes</u></b> <b>Address:</b> Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006 <b>Contact:</b> 020 4501 7923 <b>Email:</b> <a href="mailto:NODAL.LoantapCredit@Loantap.in">NODAL.LoantapCredit@Loantap.in</a></p> <p><b>Lender 1: MAS Financial Services Limited</b></p> <p><b>Grievance Redressal Officer: Mr. Bharat Mori</b> Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009</p>

	<p><b>Contact:</b> 079-41106500  <b>E-Mail:</b> <a href="mailto:crm.masfin@mas.co.in">crm.masfin@mas.co.in</a></p> <p>If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at:</p> <p><b>The Nodal Officer:</b> Mr. Vikram Kadam  <b>Address:</b> 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009  <b>Contact:</b> 079-41106751</p> <p><b>Step-2:</b>  If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p><b>Designation:</b> Officer-in Charge, DNBS-RBI  <b>Regional Officer:</b> Ahmedabad, Gujarat.  <b>Address:</b> Ashram Road, Ahmedabad-380014  <b>Contact No:</b> 079-27543057/5651  <b>E-Mail:</b> <a href="mailto:dnbsahmedabad@rbi.org.in">dnbsahmedabad@rbi.org.in</a></p> <p><b>Or</b>  Can lodge a complaint on complaint lodging portal of the Ombudsman - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>.</p>
<b>Privacy Policy (Link):</b>	<a href="https://loantapcredit.loantap.in/privacy-policy/">https://loantapcredit.loantap.in/privacy-policy/</a>
<b>Data privacy and storage Policy (Link):</b>	<a href="https://loantapcredit.loantap.in/privacy-policy/">https://loantapcredit.loantap.in/privacy-policy/</a>
<b>Sachet Portal (Link):</b>	<a href="https://loantap.in/website-disclosure/">https://loantap.in/website-disclosure/</a>
<b>Google Play Store (app link):</b>	<a href="https://play.google.com/store/apps/details?id=in.loantap.app">https://play.google.com/store/apps/details?id=in.loantap.app</a>
<b>Apple Appstore (app link):</b>	<a href="https://apps.apple.com/in/app/loantap/id1461444558">https://apps.apple.com/in/app/loantap/id1461444558</a>