



Application (app) Name:	Lendingkart Business Loan App
LSP Name:	Lendingkart Finance Limited
Details of Lender 1 and 2 (with address):	<p>Lender 1: MAS Financial Services Limited Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009</p> <p>Lender 2: Lendingkart Finance Limited Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015.</p>
Services Offered:	1) Business Loan Application 2) Customer Support
Loan Product Details:	<p>Product: Unsecured Business Loan Loan Amount range: Up to 2.00 Cr ROI range: Up to 42.00% Fees Range: 12.00% Tenure Range: Up to 36 months</p>
Developers Details (with address):	Lendingkart Technologies Private Limited. Reg office: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015.
Grievance redressal mechanism (of both the lenders):	<p><u>Step-1:</u> <u>Lender 2:</u> <u>Grievance Redressal Officer</u> Name: MS Ajitha K Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015. Contact: +91- 6358874622 – 10.30 am to 6.00 pm Monday to Friday except National Holidays. Email: grievance.redressal@lendingkart.com</p> <p>If the customer does not receive a response from the Grievance Redressal Officer within 30 days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime</p> <p><u>Nodal Officer</u> Name: Ajitha .K Address: 401, 4th floor, Iconic Shyamal, near Shyamal cross roads, Ahmedabad 380015. Contact: 7069087586 Email: nodalofficer@lendingkart.com</p> <p>Lender 1: MAS Financial Services Limited <u>Grievance Redressal Officer</u> Mr. Bharat Mori Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road,</p>

	<p>Ahmedabad – 380009 Contact: 079-41106500 E-Mail: crm.masfin@mas.co.in</p> <p>If the customer’s issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at:</p> <p>The Nodal Officer: Mr. Vikram Kadam Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106751</p> <p>Step-2: If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p>Lender 1: MAS Financial Services Limited Designation: Officer-in Charge, DNBS-RBI Regional Officer: Ahmedabad, Gujarat. Address: Ashram Road, Ahmedabad-380014 Contact No: 079-27543057/5651 E-Mail Id: dnbsahmedabad@rbi.org.in</p> <p>Or Can lodge a complaint on complaint lodging portal of the Ombudsman - https://cms.rbi.org.in.</p>
Privacy Policy (Link):	https://www.lendingkart.com/privacy/
Data privacy and storage Policy (Link):	https://www.lendingkart.com/privacy/
Sachet Portal (Link):	https://sachet.rbi.org.in/home/index
Google Play Store (app link):	https://play.google.com/store/apps/details?id=com.LendingKart&hl=en_IN&gl=US
Product Related Details	https://www.lendingkart.com/business-loans/
Charges Details	https://www.lendingkart.com/schedule-of-charges/