



Application (app) Name:	I-Loan Credit Private Limited
LSP Name:	LoanTap Financial Technologies Private Limited
Details of Lender 1 and 2 (with address):	Lender 1: MAS Financial Services Limited Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Lender 2: I-Loan Credit Private Limited Address: Plot No. 94, 3rd Floor Pkt-10, Sector 13, Dwarka New Delhi 110078 Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006.
Services Offered:	1. Loan Application 2. Service related to Loan
Loan Product Details:	<ul style="list-style-type: none">• Loan Amount range: 50,000/- to 10,00,000/-• ROI range: Up to 24%• APR range: Up to 27.00%• Fees Range: 2%+GST• Tenure Range: 12-48 months• Secured/Unsecured- Unsecured
Developers Details (with address):	LoanTap Financial Technologies Private Limited Office: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra-411006
Grievance redressal mechanism (of both the lenders):	<u>Step-1:</u> Lender 2: I-Loan Credit Private Limited <u>Grievance Redressal Office: Mr. Santosh Jeergal</u> Address: Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006 Contact: 020 4501 7924 Email: gro.iloan@loantap.in If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime <u>Nodal Officer: Mr. Rajeev Das</u> Address: Office No.104, Central Avenue Road, Kalyani Nagar Pune 411006 Contact: 020 4501 7924 Email: nodal.iloan@loantap.in Lender 1: MAS Financial Services Limited <u>Grievance Redressal Officer: Mr. Bharat Mori</u> Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009

	<p>Contact: 079-41106500 E-Mail: crm.masfin@mas.co.in</p> <p>If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at:</p> <p>The Nodal Officer: Mr. Vikram Kadam Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106751</p> <p>Step-2: If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p>Designation: Officer-in Charge, DNBS-RBI Regional Officer: Ahmedabad, Gujarat. Address: Ashram Road, Ahmedabad-380014 Contact No: 079-27543057/5651 E-Mail: dnbsahmedabad@rbi.org.in</p> <p>Or Can lodge a complaint on complaint lodging portal of the Ombudsman - https://cms.rbi.org.in.</p>
Privacy Policy (Link):	https://iloan.loantap.in/privacy-policy/
Data privacy and storage Policy (Link):	https://iloan.loantap.in/privacy-policy/
Sachet Portal (Link):	https://sachet.rbi.org.in/home/index
Google Play Store (app link):	https://play.google.com/store/apps/details?id=in.loantap.msmeapp
Apple Appstore (app link):	NA