



Application Name	SmartCoin – Personal Loan App
Details of Lender & Servicer	<p>Lender: MAS Financial Services Limited (MAS) 6, Ground Floor, Narayan Chambers B/H. Patang Hotel, Nehru Bridge Corner Ashram Road, Ahmedabad-380009</p> <p>Servicer: SmartCoin Financials Pvt Ltd IndiQube Gamma, No.293/154/172, 1st Floor, Outer Ring Road, Kadubeesanahalli, Bengaluru, Karnataka 560103</p>
Developer Details with Address	<p>SmartCoin Financials Pvt Ltd Address: IndiQube Gamma, No.293/154/172, 1st Floor, Outer Ring Road, Kadubeesanahalli, Bengaluru, Karnataka 560103</p>
Services Offered	<ul style="list-style-type: none"> • Services offered by App (From Origination to customer support everything) • Customer Acquisition (through loan application) • Collection of KYC documents • Assistance in disbursals and collection • Loan Recovery & Other services
Grievance Redressal Officials	<p>Details of Servicer's Grievance Redressal Officer and Nodel Officer: Name of the GRO (SmartCoin): Ravi Kumar Address: SmartCoin Financials Pvt Ltd. IndiQube Gamma, No.293/154/172, 1st Floor, Outer Ring Road, Kadubeesanahalli, Bengaluru, Karnataka 560103 Contact: +91 9986640571 E-Mail: grievance@smartcoin.co.in</p> <p>Details of Lender's Grievance Redressal Officer and Nodel Officer of MAS: Name of the GRO: Mr. Bharat Mori. Address: Ground floor, MAS Financial Services Limited, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad-380009. Contact: 079 41106 500 E-Mail: crm.masfin@mas.co.in</p>
Website URLs	<p>https://smartcoin.co.in/ https://smartcoin.co.in/fair_practices_code.html https://smartcoin.co.in/grievance_redressal_policy.html</p>
Google Playstore	https://play.google.com/store/apps/details?id=in.rebase.app&_branch_match_id=969213199006116548&_branch_referrer=H4slIAAAAAAAAAA8soKSkottLXzzFPSddLLCjQy8nMy9ZPqsw2zC5ITC7LTglA8IX2yyEAAAA%3D
Sachet Portal	https://sachet.rbi.org.in/home/index
Loan Product Details	<p>Unsecured Personal Loans between Rs. 1,000 to Rs. 1,00,000/-</p> <p>Interest rates ranges between 22% to 36% each year</p> <p>Fees range between 2% to 20%</p> <p>Tenure range between 2 to 12 months</p>