



	
Application (app) Name:	LoanTap Credit Products Private Limited
LSP Name:	LoanTap Financial Technologies Private Limited
Details of Lender 1 and 2 (with address):	<p>Lender 1: MAS Financial Services Limited Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road Ahmedabad, Gujarat- 380009</p> <p>Lender 2: LoanTap Credit Products Private Limited Address: Office No. 103, 1st Floor, Hermes Waves, Kalyani Nagar, Pune, Maharashtra- 411006.</p>
Services Offered:	<ol style="list-style-type: none"> 1. Loan Application 2. Service related to Loan
Loan Product Details:	<ul style="list-style-type: none"> • Loan Amount range: 50,000/- to 10,00,000/- • ROI range: Up to 24% • APR range: Up to 27.00% • Fees Range: 2%+GST • Tenure Range: 12-48 months • Secured/Unsecured- Unsecured
Developers Details (with address):	<p>LoanTap Financial Technologies Private Limited Office: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006</p>
Grievance redressal mechanism (of both the lenders):	<p><u>Step-1:</u> Lender 2: LoanTap Credit Products Private Limited</p> <p>Grievance Redressal Officer: Ms. Rebecca Nunes Address: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006 Contact: 07447471230 Email: GRO.LoantapCredit@Loantap.in</p> <p>If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime</p> <p>Nodal Officer: Mr. Ashish Date Address: Hermes Waves, Central Ave, Kalyani Nagar, Pune, Maharashtra- 411006 Contact: 020 4852 1010 Email: NODAL.LoantapCredit@Loantap.in</p> <p>Lender 1: MAS Financial Services Limited</p> <p>Grievance Redressal Officer: Mr. Bharat Mori Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009</p>

	<p>Contact: 079-41106500 E-Mail: crm.masfin@mas.co.in</p> <p>If the customer does not receive a response from the Grievance Redressal Officer within 14 (fourteen) days of making a representation, or if the customer is not satisfied with the response received from the Grievance Redressal Officer, the customer may reach the Nodal Officer on the number below anytime</p> <p>The Nodal Officer: Riddhi Bhayani Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106500</p> <p>Step-2: If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p>Designation: Officer-in Charge, DNBS-RBI Regional Officer: Ahmedabad, Gujarat. Address: Ashram Road, Ahmedabad-380014 Contact No: 079-27543057/5651 E-Mail: dnbsahmedabad@rbi.org.in</p> <p>Or Can lodge a complaint on complaint lodging portal of the Ombudsman - https://cms.rbi.org.in.</p>
Privacy Policy (Link):	https://loantapcredit.loantap.in/privacy-policy/
Data privacy and storage Policy (Link):	https://loantapcredit.loantap.in/privacy-policy/
Sachet Portal (Link):	https://loantap.in/website-disclosure/
Google Play Store (app link):	https://play.google.com/store/apps/details?id=in.loantap.app
Apple Appstore (app link):	https://apps.apple.com/in/app/loantap/id1461444558