



Application (app) Name:	Indifi Technology Private Limited
LSP Name:	Indifi Capital Private Limited
Details of Lender 1 and 2 (with address):	<p>Lender 1: MAS Financial Services Limited Address: 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road, Ahmedabad, Gujarat- 380009</p> <p>Lender 2: Indifi Capital Private Limited Address: Plot No. 19, Ground Floor, Block-C, Sewa Towers, Phase-4, Udyog Vihar, Sector-18, Gurugram - 122 015, Haryana</p>
Services Offered:	<ol style="list-style-type: none">1. Assistance in Development, Disbursement & Management of Loan Products.2. Customer Acquisition.3. Initial background checking, pre-assessment & fraud assessment.4. Assistance in Know Your Customer process.5. Assistance in Know Your Collection and Recoveries.6. Assistance in Customer Support.
Loan Product Details:	<ol style="list-style-type: none">1. Unsecured and secured Loan2. LAP3. Supply chain Financing
Developer Details (with address):	<p>Name: Indifi Capital Private Limited Address: Plot No. 19, Ground Floor, Block-C, Sewa Towers, Phase-4, Udyog Vihar, Sector-18, Gurugram - 122 015, Haryana.</p>
Grievance redressal officials: (of both the lenders):	<p>STEP-1: Lender 2: Indifi Capital Private Limited</p> <p>Grievance Redressal Officer: Ms. Priyanka Singh Address: Plot No. 19, Ground Floor, Block-C, Sewa Towers, Phase-4, Udyog Vihar, Sector-18, Gurugram - 122 015, Haryana. Contact: +91-8882704303 (Monday to Friday from 10am to 7pm except Public Holidays) E-mail: grievances@indificapital.com</p> <p>Nodal Officer: Mr Mayank Mathur Address: Plot No. 19, Ground Floor, Block-C, Sewa Towers, Phase-4, Udyog Vihar, Sector-18, Gurugram - 122 015, Haryana. Contact: 9810709182 E-mail: pno@indificapital.Com</p>

	<p>Lender 1: MAS Financial Services Limited Grievance Redressal Officer: Mr. Bharat Mori Address: 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106500 E-Mail: crm.masfin@mas.co.in</p> <p>If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at</p> <p>The Nodal Officer: Mr. Vikram Kadam Address: 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009 Contact: 079-41106751</p> <p>STEP-2: If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p>Designation: Officer-in Charge, DNBS-RBI Regional Officer: Ahmedabad, Gujarat. Address: Ashram Road, Ahmedabad-380014 Contact No: 079-27543057/5651 E-Mail: dnbsahmedabad@rbi.org.in</p> <p>Or Can lodge a complaint on complaint lodging portal of the Ombudsman - https://cms.rbi.org.in.</p>
Privacy Policy (Link):	https://www.indifi.com/privacy-policy
Grievance Redressal (Link):	https://d1lfs7vzgyps2q.cloudfront.net/images/website/documents/Grievance Redressal Mechanism Indifi Capital Private Limited.pdf
Data privacy and storage Policy (Link):	https://www.indifi.com/privacy-policy
Sachet Portal (Link):	https://sachet.rbi.org.in/
Google Play Store (app link):	https://play.google.com/store/apps/details?id=com.riviera.indifi.app&hl=en_IN&gl=US
Apple App store (app link):	-